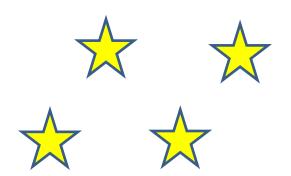
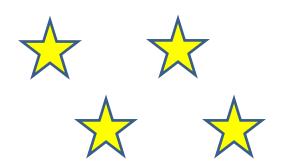
Coverage Counts: Connecting Teens, Immigrants and Homeless Families to Insurance







Ruth Kraut
Haley Haddad
Spring Quinones-Moreno
Washtenaw Health Plan

krautr@ewashtenaw.org

Ruth: (734) 544-3068

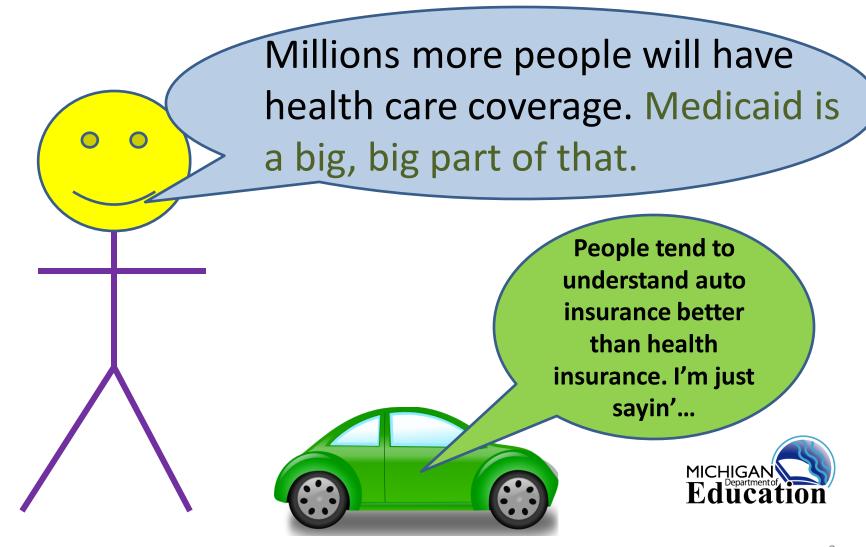


Change has come to Michigan!





As a result of the Affordable Care Act?



What's In It For Schools?

- Healthy kids are more likely to come to school
- Healthy parents are more likely to bring their kids to school and to stay involved
- Families with health care are more likely to have their kids immunized
- Kids with health care are more likely to play sports
- There may be opportunities for schools to bill Medicaid

Enrolling our "Special Populations"

- Most kids who are eligible for Medicaid get enrolled (90-94% in the state)
- BUT... if they are not enrolled it is likely they are:
 - Homeless
 - Teens, especially at-risk teens
 - From immigrant families (LEP)
- These groups have enrollment rates that are about 25-35% points lower than everyone Education

Families deserve health care

- And luckily? Help is available!
 - Medicaid:
 - Healthy Kids (age 0-18, pregnancy)
 - Healthy Michigan Plan (age 19-64, parents, older siblings)
 - Children's Health Insurance Program:
 - MIChild (age 0-18)
 - Marketplace:
 - All ages



Where is That Help?

- Find a Navigator or Certified Application Counselor: <u>EnrollMichigan.com</u> (Medicaid, MIChild, and the Marketplace)
- Department of Human Services offices (Medicaid and MIChild)
- Michigan.gov/mibridges (Medicaid and MIChild)
- Washtenaw and Livingston counties: whp.ewashtenaw.org



Today's Purpose: Knowledge, Attitudes, Behavior

- Knowledge: Understand the new health care world
- Attitudes: Having health care helps kids, and helps schools
- Behavior: Encourage people to get covered,
 help them or direct them to someone who can

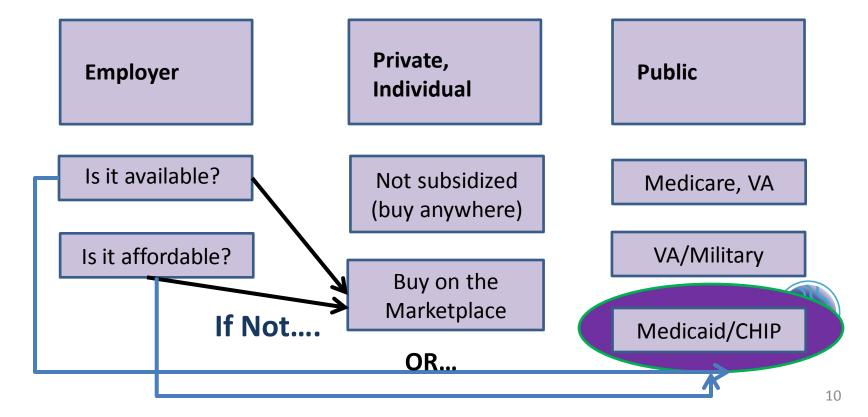


Individual Mandate: Part of the ACA

- Everyone must have a minimum level of health care coverage as of January 1, 2014
- Ways to get covered:
 - Employer
 - Public program (Medicaid, MIChild/CHIP, Medicare, VA)
 - Purchase individual coverage—which may or may not be subsidized
- Different people in a family can get covered different ways
- Penalties if no minimum coverage

ACA: Pathways to Coverage

Who Needs Coverage?
What type?
(Employer? Public? Private?)
What is my income/household size?



What is the penalty if I don't have coverage? The "Shared Responsibility Payment"

- 2014: \$95/adult (\$285/family) or 1% of income
- 2015: \$325/adult (\$975/family) or 2% of income
- 2016 and later: \$695/adult (\$2,085/family) or
 2.5% of income

Remember: If someone skips coverage (even with an exemption from paying the penalty) and gets sick?

THEY'VE. GOT. NOTHING.

Medicaid BEFORE the ACA: A "Poor Plus" Program



*Definition of POOR varied by program



Medicaid AFTER the ACA: A Program for the





Medicaid AFTER the ACA: For Poor People—No + Required

- Now, thanks to the Affordable Care Act, if you are under age 65, you just have to be poor to get Medicaid.
- If you fit into a special category, there may be additional relevant benefits. (Those "categorical eligibility" programs still exist.)
- Income cutoffs vary by age and program.
- Waiver programs are ended.
- Anyone who was a foster child at age 18 can stay on Medicaid until age 26.

Post-ACA: What Do We Mean By Poor?

- Healthy Michigan Plan (Medicaid Expansion): 138% of the Poverty Level
 - Technically, 133% PL + 5% income set-aside
- Healthy Kids: Up to 160% Poverty Level
- Pregnancy and a baby's first year: Up to 195%
 Poverty Level
- MICHILD (Michigan's SCHIP Program)—kids between 160% and 212% PL--\$10/month/family

How Do I Help Someone Apply?

- Web site: Michigan.gov/mibridges
- People need:
 - Names, dates of birth, social security numbers (if they have them) for everyone in the household
 - Income information for everyone in the household (taxes and pay stubs are both helpful)
- Also helpful: Logins and passwords for mibridges; DHS case numbers/IDs

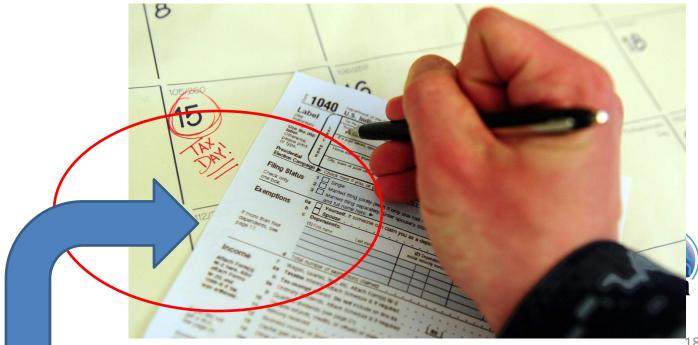
TIP: MAKE FRIENDS WITH MIBRIDGES. It can provide you and your clients with lots of useful information, and discartion fairly user-friendly.

The IRS and the ACA: The Tax System Is The Starting Point

- Household Size Determined by Taxes (Medicaid exceptions coming...)
- Income Determined by Taxes
- Marketplace: Advance Premium Tax Credits Resolved Through the Tax System
- Medicaid: Taxes are the Starting Point

Important Notes: Household Size

- Mostly, household size for both the Marketplace and Medicaid is based on the household declared on your taxes.
- For Medicaid, there are a few exceptions to this.





DETAILS on how to apply FOLLOW... If you want them!

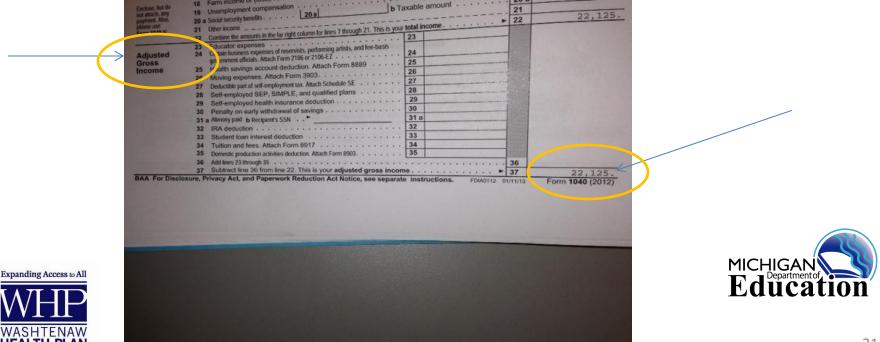


Thinking About Household Size

- Adult parents may be dependents
- Other family members may be dependents (is the tax filer providing more than 50% support?)
- Family members living in Canada and Mexico may be claimed as dependents
- Older children (18+) may be dependents
- For Medicaid, the household size that counts may be different for different people in the household. (Why? Children in common, separation, etc.)

The "Gift" of MAGI

- Marketplace uses Modified Adjusted Gross Income calculations
- Medicaid has switched to MAGI January, 2014



Special Note for the Self-Employed

- Modified Adjusted Gross Income for people who are self-employed may be VERY different from the gross income.
- Example: 1099 shows Jane Doe made \$60,000, but the modified adjusted gross income (certain deductions apply!) is \$30,000.
- Jane will qualify for tax credits, or for Medicaid, based on \$30,000 in income per year, not \$60,000.



MAGI Programs vs. Non-MAGI Programs

- MAGI Programs: ASSETS DON'T MATTER
 - Healthy Kids (and MICHILD)
 - Healthy Michigan Program



- Non-MAGI Programs: ASSETS MATTER
 - Disability
 - Elderly/blind
 - Dual eligibles
 - Medicare cost share programs



Special Notes: Immigrants

- To qualify for full Medicaid:
 - Citizen OR
 - Green card > 5 years OR
 - Refugee/Humanitarian Status
- To qualify for Emergency Services Only:
 - Must meet all criteria BUT FOR citizenship
- Most immigrants who don't qualify for Medicaid can still buy on the Marketplace, even if their income is <100% PL
- Exception: Individuals with Deferred Action (DACA) status are not eligible for the Marketplace

Special Notes: Immigrants

- ACA detail specifies they can't use information from applications to go after undocumented members of mixed-status families
- Spanish language healthcare.gov application is working now; there is also Spanish language phone assistance
- Documented immigrants not eligible for full Medicaid can still get ESO Medicaid, even if they have Marketplace coverage

Special Notes: Teens

- Who claims the teenager as a dependent?
- Is the teenager (or early twenties) a full-time student?
- If they are a dependent on their family's taxes, in most cases the family income will determine eligibility (19 and 20 year old exceptions)
- If their income exceeds the required amount to file, and they are a dependent, their income will also be counted in the household income income will also be counted in the household income in the household in the house household in the household in the house h

Start with a Conversation

- Before you start the application, ask the applicant:
 - Who is in your family and how old are they?
 - Who has income and what types of income? (Get out your calculator!)
 - Is everyone a citizen? If not, what types of documents do they have?

TIP: If someone also wants to apply for food assistance, your might want to do the applications separately. The food assistance, your application asks about assets, utilities, rent.

Using The new

health care coverage only



button



Forgot your password? Is your account locked? Please enter your User ID and Clink Here

Forgot your User ID? Click Here

Community Partners Login



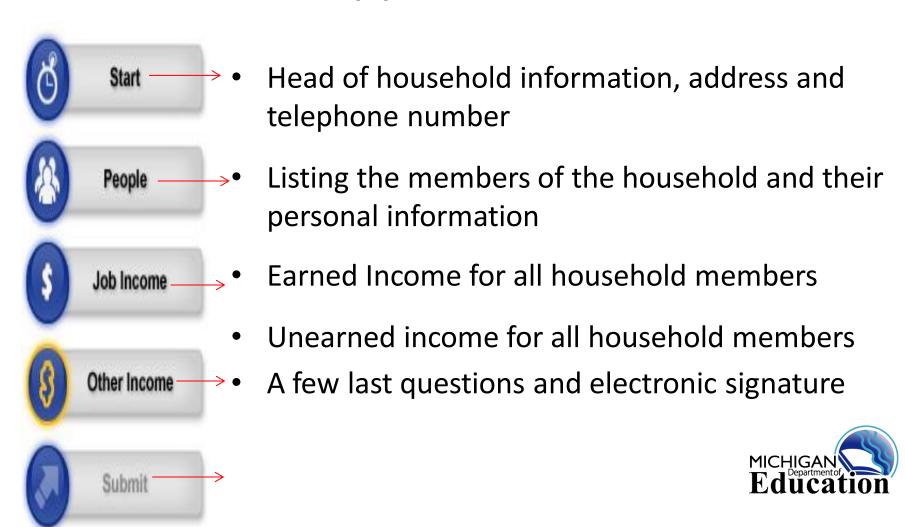
If you do not have a user id and password, click on 'Apply For Health Care Coverage Only', 'Apply For Other Benefits' or 'View My Case' to create an account.

If you have not used a computer very much and would like to practice before you get started, click here.

Click here to see MBridges training videos.



HEALTH CARE Coverage ONLY: The Application



Creating an Account

— Step 1: Your Name			
Please fill in your name below.			
☀ First Name :	-	\longrightarrow	Head of Household
Middle Initial :			
Last Name :			
* Last Name .			
			Make augmentions for user ID first
— Step 2: User ID and Password		$\neg \nearrow$	Make suggestions for user ID first
To log in to your account, you will need something that's easy for you to remem	to create a user ID and password. For both of these, you should cho ber but hard for other people to guess.	ose	and last name? Email?
Keep in mind that you will need your us write these down and keep them in a sa	er ID and password as you start your online application. So it is a yo fe place.	od idea to	
	This must be 5 to 20 letters and⊬or numbers.		
⋆ User ID :			B 1 11 11 11 11 11
	This must be 8 to 16 characters long. To create a secure password, you must use	7	Password must be at least eight
	letters and at least one number.Password is		characters, with a letter and number
∗ Password :	case sensitive.		, , , , , , , , , , , , , , , , , , ,
			It cannot contain own name (first or
⋆ Please re-typ	e your Password :		last)
			•
— Step 3: Secret Questions			Suggest a password
box to choose a question that only you	ns" that you can use if you ever need to recover your password. Click know the answer to. Then fill in your answer. It is a good idea to write type it in exactly the same way if you lose your password.	on the edown the	
Secret Question1 :	< click here to choose >	~	
Answer to Secret Question1 :			Secret Questions: Ask don't show!
Secret Question2 :	< click here to choose >	<u> </u>	
* Answer to Secret Question2 :			MICHIGAN
			F dication
St. I. II A			Education
Step 4: User Acceptance Agreemer	nt ·		

As the last step in creating your account, please check the box to let us know that you have read and agreed to Michigan's User Acceptance Agreement. Click here to read the Agreement, which tells you more about how we will

keep your personal information private and secure.

*

* The red asterisk *

* First Name : Emily	Middle Initial : * Las		Suffix: < click h ▼
* Gender:	Male	nale	
* Date of Birth :		MM / DD / YYYY	
* Please Confirm Date of B	irth :	MM DD YYYY	
* What is this person's man	ital status?	Married	▼
Social Security Number :		What is the best way to get in touch with you during the weekday?	Cell Phone ▼
Please Confirm Social Security Number :		If you are deaf or hard of hearing and you have asked us to get in touch by phone, what method do you use?	< click here to choose >
Enter the name as shown on this person's Social	Security card (if not same as above):	What is the best time to call you during the weekday?	Late Morning ▼

Apply for everyone that needs coverage

Program Selection

Please check the box for the program this person is applying for. If you do not check a box, this person will not be applying for that program.

Health Care Coverage

TIP: Immigrants who are not qualified can still get Emergency Services, if you check the box



Citizenship/Immigration questions

- Are you a citizen?
- If yes, are you naturalized or derived?
- If no, do you have eligible immigration status?
- If yes—enter the document numbers



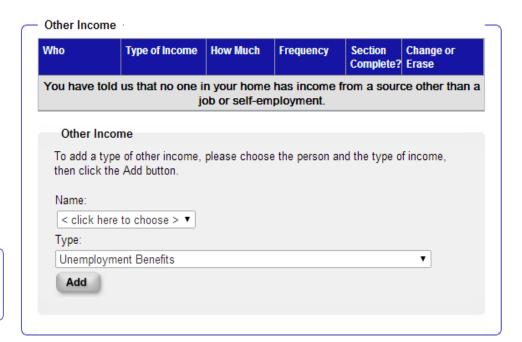
Don't get lost in the review page

Job Income Summary

Here is a summary of what you have told us. If a section below has a check mark, you have given all of the information we have asked for. If you would like to change your answers or finish a section that does not have a check mark, click on "Change" or "Add." If you would like to remove something, click on "Erase."

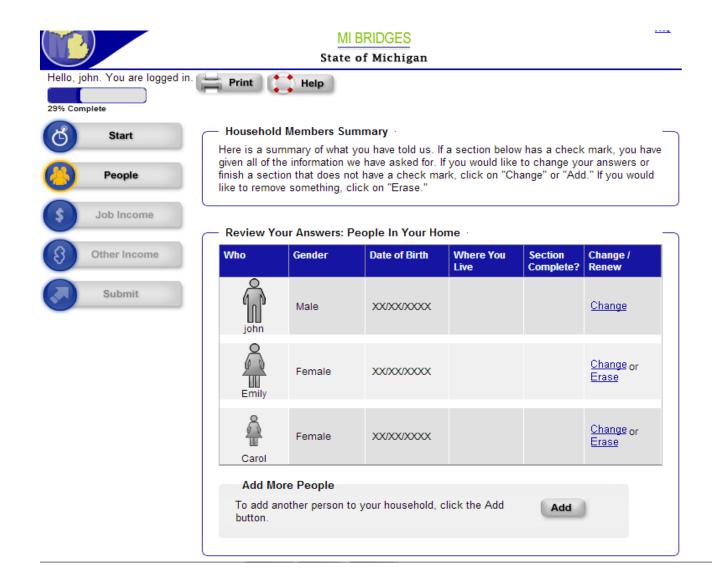
Review Your Answers: Current or Recent Job Summary

john Add a Job To add a job for someone in your home, please choose their name and click the Add button. Name:	Nho	Employer	Pay Type	How Much	Hours Per Week	Section Complete?	Change or Erase
Add a Job To add a job for someone in your home, please choose their name and click the Add button. Name:	Î	Big Tire Co	Hourly	\$11	40		Change or Erase
	To add a job fo		n your hom	ne, please	choose th	eir name an	d
							Add





Adding or deleting family members



Before you submit...

don't worry about it



Before You Submit the Application

We have found some unanswered questions (or missing information) in the sections listed below. Although you do not have to answer **all** of the questions **before** you submit your application, you may be required to provide the information in order to receive benefits. You can go back to review those sections by clicking on the links below **OR** click **Next** to submit your application **now**.

Section	Review
Start	Click here
People	Click here
Job Income	Click here



View eligibility results immediately

Logout

Thank You!

Please click the View My Results button below to view your benefit details

View My Results

Keep Track of Your Application

Your tracking number for this application is T18596343.

Be sure to write this number down or print this page for your records.

If you have a question about the status of your application, check online using Check My Benefits or contact the DHS office listed above. If you have your tracking number, it can help you get an answer more quickly. If you have not heard back about an application you have submitted, please be sure to check online using Check My Benefits or contact the DHS office before submitting another online application.

Print Your Application

If you would like to print or save a copy of your application for your files, please click the Print My Application button. If you decide to print or save, please keep in mind that your application has your private, personal information in it.

Print My Application

Keep in mind that you will need to have a program called Adobe Acrobat Reader to see and print this information. If you do not have this program on your computer, you may install it for free by clicking:



Linking Account + DHS Case

Welcome to MI Bridges. This page gives you a quick look at your benefits. It also lets you know if you need to do something to get or keep getting benefits. If you do not see what you are looking for, try clicking on the Help button above. MI Bridges applies to only Food Assistance, State Emergency Relief (SER) - Energy and Non Energy Services, Medical Assistance, Cash Assistance and Child Development and Care Programs.

We have taken a number of steps to keep your information private and secure. Click on MI Bridges Account to learn more about our security or to manage your account.

You may be able to use MI Bridges to get more information about the status of your benefits. We will need to get some more information from you before we can show you the status. To give this information, please click here.

What is the status of my benefit programs?

You are associated to benefits mentioned below. If you have applied for any of these benefits, you can click on 'Click Here For Details' to view summary of your benefits. This information is current as of **March 21, 2014 at 10:24 P.M. EST.**

Which Benefit?	What is my status?	Benefit Details
	We are sorry - we do not have any benefit information to show you at this time. If you have questions about your benefits, please contact the local agency where you applied.	

Bridge Card Information

After you receive your first replacement card or if you have already received a replacement card, your benefits may be reduced to cover the cost of replacing any additional cards.

When are my upcoming appointments?

As of today, we do not have any appointments scheduled for you in the next forty-five (45) days.

What does my worker need from me?

As of today, the worker is not waiting for any information from you

Using *mi bridges*... beyond the application

- UPLOADING VERIFICATIONS
- REPORTING CHANGES



- RENEWING BENEFITS

Report My Changes

- VIEWING LETTERS FROM DHS

Renew My Benefits

Available Correspondence

Please <u>click here</u> to view the list of correspondence sent in the last 60 days.

How long will it take?

- After you create the account (5-10 minutes)
 - The actual application will take 10-15 minutes for a single person if you work slowly.
 - Add 5 minutes for each additional person in the family



Often, the approvals are immediate!!!



- Don't forget to spend 5 minutes explaining what will happen next
- VCLs, supplemental questionnaires may need to be returned
- People will need to choose a managed care Medication
 plan.

Call us, maybe?!

Ruth Kraut

Washtenaw Health Plan 555 Towner, PO Box 0915 Ypsilanti, MI 48197

Ruth: krautr@ewashtenaw.org, 544-3068



